

# The Manufacturers Life Insurance Company

AIR MILES® Collector #: 8

\*All applicants must complete parts A, B, C, D  
\*All applicants must complete and sign the Applicant's Declaration

## Part A – General Information

### Primary Applicant's

Last Name \_\_\_\_\_

First Name \_\_\_\_\_ Initial \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Telephone (Res.) ( \_\_\_\_\_ ) \_\_\_\_\_

Telephone (Bus.) ( \_\_\_\_\_ ) \_\_\_\_\_

If additional information is required, how may we contact you?

Home Telephone  Office Telephone  Email

Does each applicant have provincial/territorial health care coverage? \*

Yes  No

\*All applicants must have coverage under a provincial/territorial health care insurance plan in order to be eligible for this insurance product. If anyone on the application does not meet this requirement, please contact our Customer Service for more information.

Are you now covered or did you recently have employer group health insurance coverage?  Yes  No If "Yes", please indicate:

Applicant's Group Plan Number \_\_\_\_\_

Insurance Company \_\_\_\_\_

ID Number \_\_\_\_\_

Date benefits ended \_\_\_\_\_ DD / MM / YYYY

### Co-Applicant's

Last Name \_\_\_\_\_

First Name \_\_\_\_\_ Initial \_\_\_\_\_

Telephone (Res.) ( \_\_\_\_\_ ) \_\_\_\_\_

Telephone (Bus.) ( \_\_\_\_\_ ) \_\_\_\_\_

If additional information is required, how may we contact you?

Home Telephone  Office Telephone  Email

Are you now covered or did you recently have employer group health insurance coverage?  Yes  No

If "Yes", please indicate (if different than that of Primary Applicant):

Co-Applicant's Group Plan Number \_\_\_\_\_

Insurance Company \_\_\_\_\_

ID Number \_\_\_\_\_

Date benefits ended \_\_\_\_\_ DD / MM / YYYY

Beneficiary designation for payment of Accidental Death & Dismemberment benefit (in the case of death, if no beneficiary designation is made, benefits will be payable to the estate):

I hereby designate the individual(s) named as beneficiary(ies) to receive any death benefit payable with respect to the coverage applied for:

### Applicant's Beneficiary

Last Name \_\_\_\_\_

First Name \_\_\_\_\_

Relationship to Applicant \_\_\_\_\_

### Co-Applicant's Beneficiary

Last Name \_\_\_\_\_

First Name \_\_\_\_\_

Relationship to Co-Applicant \_\_\_\_\_

If you designate a beneficiary who is a minor when benefits become payable, benefits will be paid into court or to the Public Trustee unless a Trustee is appointed. By appointing a Trustee below, you agree that if the beneficiary is a minor on the date that benefits are paid, the benefits will be paid to the Trustee to hold in trust for the child until the child becomes of age.

### Trustee:

Last Name \_\_\_\_\_

First Name \_\_\_\_\_

Relationship to Beneficiary \_\_\_\_\_

### Trustee:

Last Name \_\_\_\_\_

First Name \_\_\_\_\_

Relationship to Beneficiary \_\_\_\_\_

## Part B – Plan Choice

Remember: Your Plan Choice applies to all family members.

### W/We apply for: CORE PLANS

- DrugPlus™ Basic
- DrugPlus Enhanced
- DentalPlus™ Basic\*
- DentalPlus Enhanced\*
- ComboPlus™ Starter\*
- ComboPlus Basic
- ComboPlus Enhanced

### ADD-ONS Available only with a Core plan

- Travel\*<sup>3</sup> +8 days
- Travel\*<sup>3</sup> +21 days
- Accidental Death & Dismemberment Enhanced\*
- Hospital Basic
- Hospital Enhanced
- Catastrophic Coverage<sup>2</sup> - \$4,500 threshold
- Catastrophic Coverage<sup>2</sup> - \$10,200 threshold
- Vision Enhanced\*<sup>1</sup>

### STAND-ALONES Available without a Core plan

- Hospital Basic
- Hospital Enhanced
- Catastrophic Coverage - \$4,500 deductible
- Catastrophic Coverage - \$10,200 deductible

\*These plans do not require completion of the Medical Questionnaire of this application.

<sup>1</sup> Not available with the ComboPlus™ Starter plan.

<sup>2</sup> Only available with the DrugPlus™ and ComboPlus™ Plans (not available to persons age 65 and over).

<sup>3</sup> Travel coverage ceases at age 70.

**Flexcare Application - Page 2**

**\*All applicants must complete parts A, B, C, D**

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**Part C – Individuals to be Covered**

LAST NAME	FIRST NAME	CODE	SEX	BIRTH DATE			AGE	SMOKER No. of cigarettes daily	HEIGHT inch/cm	WEIGHT lbs/kg	WEIGHT CHANGE IN LAST YEAR		REASON FOR WEIGHT CHANGE
				DD	MM	YYYY					GAIN	LOSS	
APPLICANT		00											
CO-APPLICANT		01											
DEPENDANT		02											
DEPENDANT		02											
DEPENDANT		02											
DEPENDANT		02											

**Part D – Payment Options**

**Initial Payment:** I/We hereby authorize Manulife to debit the initial two (2) months premium, \$ \_\_\_\_\_ from my/our:

- Option #1  Financial Services Account (Pre-Authorized Debit)
- Option #2  Credit Card Account

**Subsequent Payments will be made by:**

- Option #1  Pre-Authorized Debit (PAD) from my/our Financial Services Account  
 PAD Billing Frequency:  Monthly  Semi-Annually (2% discount)  Annually (4% discount)  
*Important: for verification purposes, we require a sample cheque marked 'VOID'. Please complete Part E.*
- Option #2  Credit Card Account  
 Credit Card Billing Frequency:  Monthly  Semi-Annually  Annually  
*Please note: billing frequency discounts are not available for credit card payment options. Please complete Part E.*
- Option #3  Direct Billing  
 Direct Billing Frequency:  Semi-Annually (2% discount)  Annually (4% discount)

**Part E – Payment Information and Authorization**

**PAYMENT INFORMATION**

**For Pre-Authorized Debit (PAD) payment options**

Name of Account holder \_\_\_\_\_ Financial Institution \_\_\_\_\_  
 Address \_\_\_\_\_ City/Town \_\_\_\_\_  
 Bank Account Number \_\_\_\_\_ Transit Number \_\_\_\_\_  
 Type of Account:  Personal Chequing  Chequing/Savings  Savings  Other

**Joint Accounts:** Is this a joint account requiring only one signature?  Yes  No

*If more than one signature is required on withdrawals issued against the account, both account holders must sign this authorization.*

**Non-Chequing Accounts:** Since approval from my/our financial institution is required for pre-authorized payments from accounts with no chequing privileges, I/we have made prior arrangements to allow for pre-authorized payments from my/our account. Enclosed is a withdrawal slip that has been stamped by my/our financial institution allowing withdrawals to be made from my/our non-chequing account.

**For Credit Card payment options**

Credit Card:  Visa  MasterCard  American Express  
 Account Number \_\_\_\_\_ Expiry Date \_\_\_\_\_  
 Name of Cardholder \_\_\_\_\_ Signature of Cardholder \_\_\_\_\_

**PAYMENT AUTHORIZATION**

**For Pre-Authorized Debit (PAD) payment options**

I/We authorize Manulife to make monthly automatic withdrawals from my/our bank account **on or about the first business day of each month** for monthly insurance premiums due on or after I/we sign this authorization. Withdrawals from my/our account may be for variable amounts, as they may change in accordance with my/our insurance contract and as required to administer my/our policy. **I/We waive the right to receive further notice of the amount and date of each automatic withdrawal from my/our account.** If the bank or financial institution does not honour an automatic monthly withdrawal the first time it is presented for payment, Manulife may attempt to withdraw that payment again within 30 days. Manulife reserves the right to ask for an alternative method of payment if payment is not honoured. All one-time or automatic withdrawals from my/our bank account will be treated as personal withdrawals as defined by the Canadian Payments Association in Rule H-1. I/We or Manulife may end this agreement at any time by giving 10 days' written notice. I/We understand that cancelling this PAD agreement may result in loss of insurance coverage unless Manulife receives another form of payment.

You may obtain a sample cancellation form by contacting your financial institution or through [www.cdnpay.ca](http://www.cdnpay.ca). If you have any questions about withdrawals from your bank account, contact us at 1-877-COVER ME® (1-877-268-3763), [www.coverme.com](http://www.coverme.com) or write to us at Manulife, PO Box 670, Stn Waterloo, Waterloo, Ontario N2J 4B8.

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any PAD withdrawal that is not authorized or is inconsistent with this PAD agreement. To obtain a form for a Reimbursement Claim, or for more information on your recourse rights, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

Name of Account holder \_\_\_\_\_ Signature of Account holder \_\_\_\_\_  
 Second signature if joint account \_\_\_\_\_ Dated \_\_\_\_\_ DD / MM / YYYY

**For Credit Card payment options**

I/We hereby authorize Manulife to make a withdrawal from my/our account on or about the first business day of each month in which insurance premiums are due. This Authorization may be terminated by either Manulife or by me/us through written notice.  
 Manulife may terminate coverage or change the method of payment to another qualifying method should a withdrawal be refused for any reason and the financial institution shall in no way be held liable should such an event occur. A \$25.00 fee will be charged for all NSF (Non-Sufficient Funds) transactions.

Name of Cardholder \_\_\_\_\_ Signature of Cardholder \_\_\_\_\_  
 Second signature if joint account \_\_\_\_\_ Dated \_\_\_\_\_ DD / MM / YYYY

**Flexcare Medical Questionnaire - Page 3**

Based on your or your family's medical history, coverage may be declined or modified to exclude certain conditions or be given a higher premium.

**\*All applicants must complete and sign the Applicant's Declaration**

**Section A – Treating Qualified Health Care Practitioner**

**Must be completed in full for all plans except DentalPlus and ComboPlus Starter.**

Name and Address of Present Primary Health Care Provider/Physician (who holds the majority of your medical records) and any other Qualified Health Care Practitioners consulted (if none, print "none"):

Primary Health Care Provider	For Applicant	For Co-Applicant	For Dependant(s)
Name of Primary Health Care Provider			
Address of Primary Health Care Provider			
Date of last Consultation			
Reason for last Consultation			
Diagnosis made			
Treatment given			

Name and Address of any other Qualified Health Care Practitioner consulted \_\_\_\_\_

Date and Reason for Consultation \_\_\_\_\_

To which individual applying for coverage does this apply? \_\_\_\_\_

**Section B – Simplified Underwriting Questionnaire**

**Must be completed in full for all plans except DentalPlus and ComboPlus Starter.**

Additional medical information may be required to underwrite your application.

Have you, your co-applicant or any listed dependant:

- 1. Been disabled and/or unable to perform normal daily activities from any cause for at least 2 consecutive weeks within the last 5 years?  Yes  No
- 2. Consulted or been advised to consult a Qualified Health Care Practitioner about or had any known indication of a medical condition within the last year?  Yes  No
- 3. Sustained any injury or been treated for any medical condition that requires or has required the services of a Qualified Health Care Practitioner at least once per year within the last 2 years?  Yes  No
- 4. a) Been advised to use a medication or treatment for a chronic and/or recurring medical condition;  Yes  No  
b) Used any medication or treatment for 20 or more days within the past year;  Yes  No  
c) Expect to use any medication or treatment within the next 3 months?  Yes  No
- Note: Medications used for birth control or to treat minor ailments like cold or flu are not to be considered "Yes" when answering this question.
- 5. Been diagnosed with any medical illness, condition or disease, or been advised by a Qualified Health Care Practitioner to have an investigation, surgery or seek hospitalization? (Do not include any minor ailments such as the cold or flu.)  Yes  No

**If you answered, "Yes" to any question above, please complete section C below.**

**If applying for Catastrophic Coverage, please complete sections C and D below.**

**Section C – Medical Declaration**

**Must be completed in full for all plans except DentalPlus and ComboPlus Starter.**

Additional medical information may be required to underwrite your application.

**IMPORTANT:** Any reference to testing, tests, test results, or investigations in this section excludes genetic tests.

Genetic test means a test that analyzes DNA, RNA or chromosomes for purposes such as the prediction of disease or vertical transmission risks, or monitoring, diagnosis or prognosis.

- 1. Have you, your co-applicant or any listed dependant ever consulted a Physician or Qualified Health Care Practitioner about, been treated for, or had any known indication of: ("Yes" or "No" to all questions)
  - a) High Blood Pressure, High Cholesterol, any Circulatory or Blood Disorder  Yes  No
  - b) Heart or Blood Vessel Disorder, Heart Murmur, Chest Pain, Angina, Stroke or Transient Ischemic Attack (TIA)  Yes  No
  - c) Back, Neck, Disc, Hip, Knee or Joint Pain or Disorder, Fibromyalgia, Osteoporosis, Osteopenia, Chronic Pain, Paralysis, Weakness or Numbness or any other Musculoskeletal Pain or Disorder  Yes  No
  - d) Digestive System Disorder, Crohn's Disease, Ulcerative Colitis, Liver Disease or Disorder including Hepatitis or Hepatitis Carrier State  Yes  No
  - e) Mental, Nervous, Emotional or Neurological Disorder including Depression, Anxiety, Attention Deficit Disorder or Stress  Yes  No
  - f) Alcohol or Drug Abuse, or any Addiction  Yes  No
  - g) Allergies, Asthma, Bronchitis, Respiratory Disorder, Shortness of Breath or Sleep Apnea  Yes  No
  - h) Immune Disorder including testing for Acquired Immune Deficiency Syndrome (AIDS), Human Immunodeficiency Syndrome (HIV)  Yes  No
  - i) Arthritis, Rheumatism or Rheumatoid Arthritis  Yes  No
  - j) Cancer, Tumor, Cyst, Polyp or any Growth  Yes  No
  - k) Skin Disorder  Yes  No
  - l) Breast Disorder, Menopause, Reproductive Disorder, Infertility or Assisted Conception  Yes  No
  - m) Bladder, Kidney or Prostate Disorder or other Genitourinary Disorder  Yes  No
  - n) Headaches or Migraines  Yes  No
  - o) Diabetes, Endocrine Disorder, Pituitary or Thyroid Disorder or Lupus  Yes  No
  - p) Eye or Ear Disorder  Yes  No
  - q) Any other Complaint, Condition, Disease or Disorder  Yes  No
- Please specify \_\_\_\_\_

**If you require more space to complete any part of this application, please attach a separate sheet.**

**Flexcare Medical Questionnaire - Page 4**

Based on your or your family’s medical history, coverage may be declined or modified to exclude certain conditions or be given a higher premium.

**\*All applicants must complete and sign the Applicant’s Declaration**

**Section C – Medical Declaration (continued)**

2. Have you, your co-applicant or any listed dependant ever been treated for, hospitalized or had any known Physical Impairments, Congenital Abnormality, Medical Condition, Disease or Disorder **not stated above**?

Applicant  Yes  No Co-Applicant  Yes  No Dependant  Yes  No

3. Have you, your co-applicant or any listed dependant ever been advised to have an investigation, hospitalization or surgery which has **not been completed**?

Applicant  Yes  No Co-Applicant  Yes  No Dependant  Yes  No

4. Have you, your co-applicant or any listed dependant been on disability or been unable to perform normal daily activities for a minimum of 2 weeks within the last 5 years?

Applicant  Yes  No Co-Applicant  Yes  No Dependant  Yes  No

5. If answer is “Yes” to questions 1 to 4 of Section C, please give explanation below:

Question No.	Name of individual with condition	Illness/condition/diagnosis	Date Diagnosed	Duration	Name and address of Qualified Health Care Practitioner	Current status of condition

6. Are you, your co-applicant or any listed dependant currently using or expect to use in the next 3 months, or have you discontinued use in the last 3 months of any drug, medication, serum or other treatment?

Applicant  Yes  No Co-Applicant  Yes  No Dependant  Yes  No

If “Yes”, provide details below:

Name of Individual	Name of drug medication serum/treatment	Condition being treated	Strength and daily dosage of the drug/ medication/serum	Length of time on this drug/ medication serum/treatment	Date discontinued
					DD/MM/YYYY
					DD/MM/YYYY
					DD/MM/YYYY
					DD/MM/YYYY

7. Are you, your co-applicant or any listed dependant pregnant?  Yes  No

If “Yes”, Name of pregnant individual \_\_\_\_\_ Due Date (dd/mm/yyyy) \_\_\_\_\_ DD/MM/YYYY

**Section D – Catastrophic Medical Questionnaire**

**Must complete Sections A, B, C when applying for Catastrophic Coverage**

(Available either as an Add-On or Stand-Alone coverage)

1. Have you, your co-applicant or any listed dependants, natural parents, brother(s), sister(s), either living or dead, ever suffered from any of the following conditions: Heart Disease, Stroke, Cancer (specify type), Huntington’s chorea, polycystic kidney disease or other kidney disease (excluding kidney stones), Parkinson’s disease, multiple sclerosis, Alzheimer’s disease, amyotrophic lateral sclerosis (also called ALS or Lou Gehrig’s disease) or other motor neuron disease, diabetes, hepatitis or retinitis pigmentosa?

Yes  No

If “Yes”, please complete the section below.

Name of Individual	Relationship to Proposed Insured	Condition	Age at Onset	Age at Death	Cause of Death

**If you require more space to complete any part of this application, please attach a separate sheet.**

**Flexcare Medical Questionnaire - Page 5**

Based on your or your family’s medical history, coverage may be declined or modified to exclude certain conditions or be given a higher premium.

**\*All applicants must complete and sign the Applicant’s Declaration**

**Section D – Catastrophic Medical Questionnaire (continued)**

2. Have you, your co-applicant or any listed dependant participated in the last 3 years or expect to participate in, any activities of a hazardous nature including, but not limited to: Motorized Vehicle Racing, Skin or Scuba Diving, Sky Diving, Mountain Climbing, Hang-Gliding, or any other hazardous sports or activities?  Yes  No

If “Yes”, please indicate the name of the avocation(s)/sport(s) and person(s) to whom it applies: \_\_\_\_\_  
\_\_\_\_\_

A supplemental questionnaire will be sent to you for completion.

3. Do you, your co-applicant or any listed dependant, intend to fly other than as a passenger on a commercial airline, or have flown other than as a passenger on a commercial airline within the past 3 years?  Yes  No

If “Yes”, please indicate the name of the person(s) to whom this applies: \_\_\_\_\_  
\_\_\_\_\_

A supplemental questionnaire will be sent to you for completion.

4. Have you, your co-applicant or any listed dependant in the last 3 years had your drivers license suspended, revoked or been convicted of 3 or more moving violations?  Yes  No

If “Yes”, please indicate the name of the person(s) to whom this applies: \_\_\_\_\_  
\_\_\_\_\_

Drivers License Number(s) \_\_\_\_\_

A supplemental questionnaire will be sent to you for completion.

**Applicant’s Declaration and Authorization - All applicants must complete this section**

I/We the undersigned applicant(s) hereby apply for insurance to The Manufacturers Life Insurance Company. I/We hereby acknowledge that the statements contained herein are true and complete and together with any other forms signed by me/us in connection with this application form the basis for any policy issued hereunder. I/We hereby authorize any licensed physician, medical practitioner, hospital, pharmacy, clinic or other medically related facility, any insurance company, agent, broker, market intermediary, plan sponsor or third party administrator (where applicable), any government agency, investigative or security agency or any other organization or person that has any records or knowledge of me/us or my/our health, or the health of any member of my/our family to be insured under this plan, to provide any such information to Manulife or its reinsurers for the purpose of this application, any policy issued hereunder and any subsequent claim. I/We further authorize Manulife to consult this application and its existing files for this purpose. I/We understand and agree that any injury that occurred or any medical condition, the signs of which first appeared on or before the date of this application may not be covered by my/our policy and that a failure to disclose such information could result in denial of a claim and/or the cancellation or modification of my/our policy or of the coverage for the individual(s) to whom the failure to disclose relates and the continuation of coverage for any remaining insureds. Manulife reserves the right to recover any claims paid due to any failure to disclose any injury or medical condition that existed on or before the date of this application. I/We acknowledge receipt of and agree with the Notice on Privacy and Confidentiality and the Notice on Information provided to the AIR MILES® Reward Program. I/We understand and agree that coverage shall not become effective until the first of the month following final approval. I/We hereby designate the individual(s) named as beneficiary(ies) to receive the proceeds payable upon my/our death. A photocopy of this signed authorization shall be as valid as the original.

Signature of Applicant \_\_\_\_\_ Dated (dd/mm/yyyy) DD/MM/YYYY \_\_\_\_\_

Signature of Co-Applicant \_\_\_\_\_ Dated (dd/mm/yyyy) DD/MM/YYYY \_\_\_\_\_